Personalia

Familiy name: Van Poppel

Christian names: Bernardus Theodorus Johannes

Name: Bart

Date of birth: 16 juni 1965
Marital status: Married
Nationality: Dutch
Type of employment: Free lance

Company name: Exsertus Project Management E-mail address: Bart.van.Poppel@exsertus.nl

Mobile: 06-17552627

**Education** 

University: Universitity of Tilburg
Study: Business Administration
Specialisation: Marketing & Finance

Graduation year: 1989

#### Courses:

- IPMA-C, theory
- · Scrum master course
- Change Management course with Sioo, liased to the University of Utrecht
- Prince2 Foundation
- Several in house project management courses of Logica
- NIBE-SVV, 7 courses with certificates

Languages: Dutch (mother tongue), English (fluent), German (average), French (basic)

High school: Atheneum – B, 1983 graduation year

# **Key qualifications**

Bart has over 12 years experience in IT project management and the finance industry in the areas of:

- SEPA implementation
- SWIFT messaging
- · Payments processing, domestic and international
- · Credit cards processing
- Software implementation processes
- Cross border development and delivery of payment software
- International vendor management
- Migration processes
- Customer data management

# Experience

# January 2012 - December 2012: SEPA Mandatory project

# **Project Manager Application Delivery, RBS Netherlands**

Purpose of the SEPA mandatory project is to replace the current RBS infrastructure for processing SEPA payments, SCT & SDD. The software is delivered by a (European) vendor. The testing of the delivered software and its' interfacing with RBS portfolio's is executed by another (Indian) vendor. Bart is responsible for:

- Design, delivery, overall testing and production implementation of the software
- · Managing both vendors on project and test approach
- Organizing the RBS core project team for the vendor deliveries
- In time preparation of the interfacing with the involved 9 RBS-portfolio's
- Progress reporting to program management

#### January 2011 - December 2011: TIGA project

# **Domain Execution Manager ABN Amro Customer domein**

The TIGA project was a continuation of the TIR project. This project involved 120,000 private banking and corporate clients that were integrated from the FBN systems into the AAB systems.

Bart had the same role in the TIGA integration project as in the TIR project; see previous job description.

#### Januari 2010 - December 2010: TIR project (Computable Award 2010 for TIR project)

## **Domain Execution Manager ABN Amro Customer domein**

The Customer domain area provides all other ABN Amro domains the customer data. This domain is therefore leading to the other domains concerning the integration of the FBN data.

Bart was responsible for introducing the customer data of 1.6 million retail customers of FBN in the customer data systems of AAB.

Tasks of Bart within Customer domain:

- Set up of the migration strategy
- Establish and execute defect and incident management
- Establish and execute end-to-end testing
- · Establish runbook and runbook management
- Establish and execute dress rehearsals, pilots, various integration weekends
- Perform daily co-ordination with TIR program management
- Reporting to TIR program management and management of Customer domain

# Employer: Clear2Pay (C2P)

# May 2009 – December 2009: Project manager ABN Amro Nederland Core Systems – TIR Klant+ project & sub projects "CATE" and "Clean up Chamber of Commerce numbers":

Bart was responsible for the timely delivery of customer data inserters. The inserters were developed for the follow up projects TIR and TIGA. These projects would migrate the Fortis data to the ABN Amro systems on the Customer mainframe environment.

The project team of Bart existed of 8 internal persons. Bart also had 3 different vendors for this contract to manage. They constructed, tested and implemented the inserters.

Besides this project, Bart led several sub-projects that were set up designed to increase the quality of the Fortis customer data, "CATE" and "Clean up Chamber of Commerce numbers".

## 2006 - mei 2009: Project manager SBSA - Tanzanite project:

Bart was responsible for the delivery of a web-based payment system for bank users and customer users for Standard Bank of South Africa, Johannesburg. This was done according to the "agile" methodology, SCRUM characterized by a high frequency of deliveries. The project was rolled out across the African continent, in about 15 different countries.

The complexity of the project was high because of the continuous flow of change requests and the various teams that worked on the deliveries. Managing the customer was therefore an important part of Barts' work.

The size of the project was on average 15 people and included both technical architects and IT Infrastructure people across different countries: Australia, Netherlands and Poland.

## 2007 - 2008: Project manager Corporate Payment Hub (CPH):

Bart was responsible for the delivery of cash management tool CPH to two different customers, AEGON and ING - SCF. CPH is a product of C2P to centralize the payment flow for larger businesses.

Bart managed the delivery team that was split over different locations, Poland and Amsterdam. Given the available budget for developing this product, the alignment on change control with the customer was an important part of Barts' work.

# 2005 – 2009: Project manager of several projects with customers like ING, the Norwegian bank DnB NOR and internal projects of C2P

### **Employer: Logica (former CMG and LogicaCMG)**

### 2002 - 2005 ABN Amro Nederland:

Bart was PM with ABN Amro Netherlands for the realization of the following projects:

- iDEAL Completion of the payment processing part for the introduction of the iDEAL payment product.
- Kavel Settlement Flexible Output Restructuring of the technical architecture of the domestic payments system. The objective was to improve structural performance of the payment environment.

These projects were executed on fixed price/fixed date base done. Logica had the role of vendor and ABN AMRO had the customer role. Tight change control was necessary here. During these projects, the CMM level increased from 2 to 3. Bart was responsible for the execution of the projects and the CMM level upgrade within his project.

#### 2000 - 2002 ABN Amro WCS:

Bart was responsible for implementation of the annual SWIFT update to assure timely compliancy.

Bart has worked on several feasibility studies for the introduction of electronic cheque processing.

## 1998 – 2000 Bank Labouchere:

Bart was responsible for:

- Delivery of supportive systems for six regional offices in the country that were working on the network of Bank Labouchere.
- Technical introduction of the Euro in all systems of Bank Labouchere. This included progress and finalization reporting to De Nederlandsche Bank, the Dutch Central Bank.

#### 1992 - 1998 Employers: Interpay and Credit Lyonnais Bank Nederland:

Bart was product manager with Interpay for the Corporate credit card products of Eurocard/MasterCard for 2 years.

Bart was account manager small and mid size enterprises within Credit Lyonnais Bank Nederland for 3,5 years.

## **Project methodologies:**

- IPMA-C
- SCRUM agile project methodology
- DSDM agile project methodology
- CMM Level 2 and 3
- Prince2

#### **Tooling:**

Microsoft Office Word, Excel, Powerpoint, MS-Project, Visio, Outlook

Project scope tools JIRA, VersionOne
 Document management tools Subversion, Cascade
 Hour registration tools Achievo, ATR
 Test tool Quality Center

Development methods Cobol, J2EE, MQ, Websphere 5.1/6.1

#### Charactaristics

- · Goal getter
- · Quality minded
- Disciplined
- Team player and team builder
- Focused on building relationships by finding the win-win situations
- · Good communication skills, verbally and written